



unk Group Performance

REPORT: TRUNK GROUP SERVICE REPORT PERIOD: 83/23/1898 - 04/24/1998

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- TRK GRPS MEASIPROC	-	\vdash	-				-		-		
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CLEC 1' ADMINISTERED	-		-	_				-			
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- TRK GRPS MEAS/PROC										_	
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TOTAL CLEC 1			-				-			_	<u> </u>
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- TRK GRPS MEAS/PROC								_		_	
- TOT GRPS > 3% OBSERVED BLOCKING										_	
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OST ADMINISTERED						•					
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- TRK GRPS MEAS/PROC	13	25		6	1		15	4	16	14	11
• TOT GRPS > 3% OBSERVED BLOCKING.	1		1	Ö	0	0	1		1	7	
CLEC ADMINISTERED											
- TOTAL TRUNK GROUPS	64	121	25	32	8	86	37	118	57	70	51
- 1RK GRPS MEAS/PROC	62	106	25	31		80	27	18	57	71	48
- TOT GRPS > 3% OBSERVED BLOCKING	3	2	Ō	1	0	. 2		2	7		1
TOTAL CLEC AGGREGATE											•
- TOTAL TRUNK GROUPS	67	148	33	38			54	23	73	9:	2 63
- TRK GRPS MEAS/PROC	65	131		37	9	89	.42	23	79	0	64
- TOT GRPS > 3% OBSERVED BLOCKING		.4	1. 1	1	0	2	2	2	2 6		2 2
BELLSOUTH COMMON TRANSPORT TRUNK GROUP(CTTG)											
BST ADMINISTERED ;					1						
- TOTAL TRUNK GROUPS			182	502	379	421	356	21	294	51	0 354
- TRK GRPS MEAS/PROC .	370	302			2 379						
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- TRK GRPS MEAS/PROC .	104				_	_	_			118	
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TOTAL BELLSOUTH CTTG		.,							,,		
- TOTAL TRUNK GROUPS		453	235	580	451	518	39	5 30	1 29	1 67	6 43
- TRK GRPS MEAS/PROC	474			561	451				1 29		
- TOT GRPS > 2% OBSERVED BLOCKING	11	-	3 0		2 (3) :	3	1	1
BELLSOUTH LOCAL NETWORK											
BST ADMINISTERED	7		175	1 22				-1	:122		
- TOTAL TRUNK GROUPS	36				3 320	709	140	<u> </u>	1 33	44	2 44
- TRK GRPS MEASIPROC	374			13					0 33		
- TOT GRPS > 3% OBSERVED BLOCKING	T 1	1 4	9/ _3	3	7	2		6	0 1	0 1	2

EXHIBIT |

Note 1: CLEC 1 information will be populated & distributed on an individual CLEC basis.



STATE OF ALABAMA

ALABAMA PUBLIC SERVICE COMMISSION

MONTGOMERY, ALABAMA

IN RE: BELLSOUTH TELECOMMUNICATIONS,

INC.,

DOCKET NO. 25835

VOLUME III

TESTIMONY FROM THE PROCEEDINGS taken before the Alabama Public Service Commission in the above-referenced matter on Wednesday, October 21, 1998, commencing at 9 a.m. in the hearing room of the Alabama Public Service Commission, the RSA Union Building, 100 North Union Street, Room 904, Montgomery, Alabama, before Kimberly L. Borders, Certified Court Reporter and Notary Public in and for the State of Alabama at Large.

EXHIBIT

		1107
1		that AT&T wishes to move
2		for the admission, which
3		is the excerpt from the
4		FCC's MPRM. Any
5		objection to that
6		admission?
7		(No response.)
8		JUDGE GARNER: It is so
9		admitted.
10		Mr. Campen.
11		MR. CAMPEN: Thank you, Your
12		Honor.
13	Q.	(By Mr. Campen): Good afternoon, Mr.
14		Stacy.
15	Α.	Good afternoon.
16	Q.	I want to focus now on check list Item 1,
17		Interconnection. Would you explain to the
18		Court your understanding of BellSouth's
19		obligation to CLECs, under this provision
20		of the Act, check list
21		Item 1?
22	Α.	The general provision of the Act requires
23		that we provide interconnection equal in

not fundamental to the check list,
particularly.

- Q. I understand. I accept that clarification. I want to direct your attention -- if you still have the second Louisiana decision handy, I want to direct your attention to paragraph 77 of that order.
- A. Yes.

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- 10 The FCC concludes in this paragraph that, Ο. 11 I quote, in the first sentence, BellSouth's performance data did not 12 demonstrate the service that BellSouth 13 14 provides to competitive LECs is equal in 15 quality to the service that BellSouth provides for itself, close quote; is that 16 17 correct?
 - A. That's correct. That is what it says. I obviously disagree with the FCC on their interpretation of the data we furnished.
 - Q. Would you read the second and third sentences of paragraph 77, beginning with the words, for the months? See the second

and third sentence?

- A. Yes. I am sorry. For the months of March, April, and May 1998, BellSouth's performance measurements seem to indicate that trunk blockage on trunk provisioning to competitive LECs was worse than for BellSouth's retail trunks. A review of BellSouth's performance measurements for trunk blockage during busy hours revealed a difference of seven-tenths percentage points for May, 1.8 percentage points for April, and 1.8 percentage points for March, in favor of BellSouth.
- Q. And there is a footnote at the end of that sentence, is there not?
 - A. Yes, there is. Footnote 217.
 - Q. And in that footnote, the FCC explains,
 does it not, how they derived the numbers
 for the difference in blocking experienced
 by BellSouth and CLECs?
 - A. Yes, they do. And it is a completely incorrect manner to derive what the effect on the customer is of trunk blockage. But

they do explain how they did it.

- Q. Why don't you read that to us?
 - performance affidavit, Exhibit WNS-3, report comparative trunk group service summary. The percentage difference is calculated by subtracting the percentage of CLEC aggregate trunk groups blocked from BellSouth's percent of BST local trunk groups blocked. Thus, for example, BellSouth's local trunks, 116 of 4,429 trunk groups, 2.6 percent, exceeded the 3-percentage threshold; whereas, 26 out of 591, or 4.4 percent, competitive LEC trunk groups experience blockage in excess of 3 percent, resulting in a difference of 1.8 percentage points.

MR. CAMPEN: I would like to

pass out, with the

Court's permission, two
exhibits, which I would
ask Your Honor that they

be marked for

Α.

identification as ICG

Exhibit 1, and that is

also marked as Table 1;

and ICG Exhibit 2, which

is a BellSouth report.

JUDGE GARNER: The documents

will be so marked.

(ICG Exhibit Nos. 1

and 2 were marked.)

- Q. And the BellSouth report is BellSouth trunk group service report for April 1998.

 And, Mr. Stacy, I would represent to you that this report was taken from BellSouth's filing in a recent Kentucky Section 271 proceeding. But I ask you to accept, subject to check, that it is a complete and accurate copy.
- A. Subject to check, yes.
 - Now, in Table 1, ICG Exhibit 1, ICG has attempted to reproduce the analysis described by the FCC in footnote 217 of the second Louisiana order using the source data from BellSouth. Now, I want

to explain how the table was constructed, first. And then, I would like to ask you, Mr. Stacy, if the table is indeed an accurate reproduction of the analysis in footnote 217.

First, I would like to direct your attention to the top part of ICG Exhibit

1. You need to look at both of these exhibits interchangeably for a few moments.

The number of total BellSouth local trunks given in footnote 217 is 4,429; is that correct?

A. Yes, it is.

- Q. And that is the number included on

 BellSouth's April trunk service report,

 ICG Exhibit 2, as the region total for the

 BellSouth local network trunk groups

 measured; is that correct?
- A. That's correct.
- Q. In turn, that number is shown on ICG
 Exhibit 1; is that correct?
 - A. That is correct.

- Q. The number of BellSouth local trunks blocked given in the footnote, 217, is
- A. Yes, it is.

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- Q. And that is the number included at the bottom of BellSouth's April trunk group service report under the BellSouth local network region-wide total?
- 9 A. That's correct.
- 10 Q. In turn, do you see that same number on
 11 ICG Exhibit 1, under groups greater than
 12 3-percent blocking with the BellSouth
 13 local network?
- 14 A. Yes.
- Likewise, the numbers in the footnote,

 217, regarding CLEC aggregate trunk groups

 blocked, 26 of the total of 591 are the

 same as those contained in BellSouth's

 April trunk group service report to the

 right of the region-wide total CLEC

 aggregate; is that correct?
- 22 A. That's correct.
 - Q. And are the numbers, in turn, correctly

		1115
1		reflected on ICG Exhibit 1?
2	Α.	Yes, they are.
3	Q.	Look back at footnote 217. In the
4		footnote, the FCC calculates a percentage
5		figure for these numbers. In the
6	Α.	I'm sorry. Yes, they do.
7	Q.	In the case of CLEC trunk groups blocked,
8		the 4.4 percent figure was calculated by
9		dividing 26 by 591; is that correct?
10	Α.	That's correct.
11	Q.	This is the high math that I was talking
12		about earlier. The 2.6 percent figure was
13		calculated in the same manner; correct?
14	Α.	Yes. That's correct.
15	Q.	And would you agree that these
16	! !	calculations, in turn, are directly
17		reflected on ICG Exhibit 1?
18	Α.	Yes.
19	Q.	Now, turn back to the second Louisiana
20		decision for a moment and read the fourth
21		sentence in paragraph 77, which begins
22		with the words, although the.
23	Α.	I'm sorry. The fourth sentence?

Beginning with the word, although. I may Q. 1 have counted the sentences wrong, 2 paragraph 77. 3

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- I'm sorry. There it is. Although the Α. differences in percent of trunk blockage appear relatively small, a more detailed examination of the data indicates that competitive LECs experience approximately twice as many incidents of trunk blockage as BellSouth's retail customers.
- Again, this sentence refers to another Ο. footnote, does it not?
 - It refers to footnote 218. Α. Yes.
 - Again, would you mind reading that Q. footnote for the Court?
 - Footnote 218 says, the calculation of Α. competitive LECs experience trunk blockage 54.5 percent for March, 69.2 percent for April and 38.8 percent for May, greater than BellSouth's retail customers, is derived by dividing the percentage of competitive LEC trunk groups blocked by

17 18 19 20 21 22 the percentage of BellSouth's retail trunk 23

groups blocked. Thus, for example, in 1 period from March 23rd, 1998 to April 2 24th, 1998, competitive LECs' trunk groups 3 experienced blockage of 4.4 percent; 4 whereas, BellSouth's trunk groups 5 The experienced blockage of 2.6 percent. 6 competitive LECs' trunk blockage 7 percentage was 69.2 percent greater than 8 BellSouth's retail trunk groups. 9 Now, if you will turn your attention back Q. 10 to ICG Exhibit 1, Mr. Stacy, and look at 11 the middle of the page at the numbers to 12 the right of the percent difference. 13 Would you agree that this section of the 14 exhibit accurately reflects the 15 calculation by which the FCC derived 69.2 16 percent, which you just read from footnote 17 218? 18 Yes. I agree that this is the FCC's 19 Α. method of calculation. 20 That is what I asked. 21 Q. I will explain their error to you in a 22 Α. moment. 23

- Thank you. I knew you would. 1 Ο. correct that the FCC describes the 69.2 2 percent figure as the degree by which CLEC 3 trunk blockage exceeded trunk blockage on 4 BellSouth's retail trunk groups for the 5 month of April 1998? 6 That is indeed how they described it. 7 Α.
 - A. That is indeed how they described it Although, they are wrong.
 - Q. I understand your position. The FCC computed the same statistic, did it not, for the months of March and May? And those numbers are included in the first set of footnotes, aren't they?
 - A. Yes, they did. And they are.
- Q. And are the numbers in that sentence
 accurately reproduced on the bottom of ICG
 Exhibit 1?
- 18 A. Yes, they are.

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- Q. Does the average of 54 percent, calculated at the bottom of that exhibit, for the three-month period, appear correct to you?
 - A. If you average percentages. That is an improper method of calculating that. But

the math is correct.

- Q. The math is correct. And these are the numbers that the FCC included in their footnote?
- A. Yes.

- Q. And was this, in turn, the basis of the FCC's conclusion that you just read, that although the differences in the percentage of trunk blockage appear relatively small, a more detailed examination of the data indicates that competitive LECs experienced approximately twice as many incidents of trunk blockage as BellSouth's retail customers?
- A. Yes. And let me explain. Are we through going through your example?
- 17 Q. Yes, sir.
- 18 A. The FCC's analysis, while accurate

 19 mathematically, includes the trunk groups

 20 that come from the CLECs switch to

 21 BellSouth, over which BellSouth

 22 exercises no administrative control.

 And the whole calculation is completely

flawed from the bottom up, as I pointed 1 out to the staff when they talked about 2 it originally. If you look at the 3 datasheet that you have given me for 4 March with the state of Louisiana, there 5 were zero trunk groups blocked out of 6 six. Yet, they have reflected a 7 blockage for the CLECs of 4.4 percent in 8 that month by definitive calculation. 9 The actual blocked trunks for CLECs that 10 BellSouth controls, which is the 11 BellSouth administered group for Louisiana 12 for that month, was zero. For the 13 region, that was a total of eight. 14 their method of calculation, as I 15 explained to the staff for two hours one 16 day, is completely wrong. They're 17 including things that BellSouth does not 18 control in their method of analysis. 19 MR. CAMPEN: Thank you. Your 20 Honor, we move to the 21 introduction of Exhibits 22

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1 and 2 at this time.

JUDGE GARNER: Any 1 objections? 2 MR. ALEXANDER: No objection. 3 JUDGE GARNER: The documents are so entered. 5 In BellSouth's October 15th finding in 6 Q. this document, it concluded in its service 7 quality measurements of trunk group 8 performance data for four months, June 9 through September of this year; is that 10 correct? 11 Yes. Α. 12 For ease of reference, I have made copies 13 Q. of certain portions of the SQM. And I 14 would ask Mr. Gentle to hand this out 15 just to make it easier for everyone who 16 wants to follow along. And if you 17 will just take a moment to study and 18 to review those and to satisfy yourself 19 they are the correct pages. 20 Yes. 21 Α. 22 Q. Okay. And Mr. Gentle, I MR. CAMPEN: 23

have another exhibit I 1 would ask you to pass out 2 as well. We also ask, 3 your honor, that this next exhibit be marked as 5 ICG Exhibit 3 for 6 identification. 7 JUDGE GARNER: The document 8 will be so marked. 9 (ICG Exhibit 3 was 10 marked.) 11 Mr. Stacy, this table that was just handed 12 Q. 13 out to you on the legal size sheet of 14 paper -- I will let you finish. 15 Α. Okay. The table that was just handed out is ICG 16 ο. Exhibit 3. And it was designed to 17 18

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Exhibit 3. And it was designed to reproduce for the June September trunk data, a portion of the analysis the FCC prescribed in paragraph 77 of its second Louisiana decision for BellSouth's April 1998 trunk data of which we just reviewed. I do not intend to go through all four

months, in the interest of time, but I wanted to ensure that ICG has correctly replicated the analysis used by the FCC --- I realize you believe it is. And then I will ask you some questions toward that end.

A. Okay.

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- Q. I would ask you to first direct your attention to the June trunk group service report and refer to that as I go through the numbers on the exhibit. Do you see the number 146 on the sheet there, next to BST administered, under CLEC aggregate?
- 14 A. Yes.
 - Q. And is that number the number of region-wide Bellsouth administered CLEC trunk groups shown on BellSouth's June trunk group service report?
- 19 A. It is.
- Q. And is that number correctly reflected on the exhibit, Exhibit 3?
- 22 A. Yes.
- 23 Q. And is 600 the correct number for CLEC

		1124
1		administered trunks under the CLEC
2		aggregate section of BellSouth's June
3		report?
4	Α.	Yes, it is.
5	Q.	Is 3,879 the correct number of the total
6		BellSouth local network trunks for
7		the June trunk report?
8	Α.	Yes, it is.
9	Q.	And are these numbers correctly reflected
10		on ICG Exhibit 3?
11	Α.	Yes, they are.
12	Q	With respect to the number in the June
13		percentage column to the right of total
14		CLEC, would you accept, subject to check,
15		that 22 divided by 746 was 2.9?
16	Α.	Subject to check, yes.
17	Q.	And likewise, would you accept, subject to
18		check, that the math used to derive the
19		1.5 percent number in the June percentage
20		column to the right of BST local is
21		correct?
22	Α.	Yes, subject to check. It appears to be
23		correct.

- 1 Q. These numbers express the percentage of
 2 the measured trunk groups experiencing
 3 blocking greater than 3 percent in
 4 BellSouth local trunks for June 1998; is
 5 that correct?
 - A. Yes, they do.

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- Q. And this is the same method employed in the ICG Exhibit 1 and by the FCC in footnote 217 for the second Louisiana decision?
- 11 A. Yes, it is.
 - Q. Do you see the number 1.4 to the right of the word "difference" here at the bottom of ICG Exhibit 3?
- 15 A. Yes, I do.
- Q. And that is the difference between the percentage blocking figures, 2.9 minus

 18 1.5 I have just reviewed, isn't it?
- 19 A. Yes, it is.
- Q. And what we have just reviewed in respect to BellSouth's June trunk performance data is the same analysis we reviewed earlier with BellSouth's

region-wide April trunk performance data, 1 is it not? 2 That is correct. 3 Α. And you agreed that that analysis was 4 Ο. an accurate reproduction of what the SEC 5 did in footnotes 217 and 218, I believe? 6 Yes, I did. Α. 7 In the interest of time, I would ask you 8 0. to accept, subject to check, that the 9 numbers on Exhibit 3 for the months of 10 July through September also accurately 11 record the numbers on BellSouth's trunk 12 group service reports for those months as 13 filed in this document? 14 I will accept that, subject to check. 15 Α. They appear to be in the right ranges. 16 Thank you. I would also ask you to 17 Ο. accept, subject to check, the calculated 18 percentages for trunk groups blocked 19 difference in those percentages between 20 CLEC aggregate and BellSouth local are 21 correct. 22

Again, subject to check, I am willing to

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Α.

			1127
1		accept that.	
2	Q.	I represent to you that they were	
3		calculated in the same manner.	
4	Α.	Okay.	
5		MR. CAMPEN: Your honor, with	
6		that, we will move into	•
7		evidence ICG Exhibit 3.	
8		MR. ALEXANDER: No objection.	
9		JUDGE GARNER: The document	
10		is admitted.	
11	Q.	We have one final table that I would ask	
12		Mr. Gentle to pass out.	
13		JUDGE GARNER: Is this marked	ì
14	1	as ICG 4?	
15		MR. CAMPEN: Yes, your Honor	•
16		JUDGE GARNER: It will be so	
17	,	marked.	
18	1	(ICG Exhibit 4 was	
19)	marked.)	
2 (Q.	Mr. Stacy, this exhibit is designed to	
2 :	L	reproduce the remainder of the analysis	
2	2	done by the FCC in footnotes 217 and 218	•
2	3	respectively, trunk group performance da	ta

and file definition to this reference. And again, I will have to ask you some questions about it to see if the exhibit does this accurately. First, look at the numbers at the top of the page for 5 percentage CLEC trunks blocked and 6 percentage of BellSouth local trunks 7 blocked and the difference between the 8 two. And I will ask you if these are the 9 same numbers that are reflected on Exhibit 10 11 3?

- Yes, they are. Α.
 - At the middle part of the exhibit, this is the portion of the exhibit intended to reproduce the months of June through September using the FCC methodology we discussed, the percentage by which CLEC trunk blockage exceeded blocking on BellSouth local trunk groups. want to make sure that the numbers are computed in the same manner that the FCC used in footnote 218 of the second Louisiana decision. Does providing the

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number 1.4 -- 1.5 as shown on the exhibit

-- strike that. Does dividing the 1.4

percent figure shown on this exhibit by

the percentage BST local trunks blocked of

1.5 percent accurately replicate the

method used by the FCC in 218? And there

the number calculated was 69.2 percent,

that is the correlative number?

A. Yes. It replicates their method.

- Q. And likewise, would you agree that dividing the number shown on this portion of the table for July through September would, with equal accuracy, replicate the methods used by the FCC in footnote 218 of the second Louisiana decision?
- A. Again, subject to check. I have no reason to believe that the numbers are inaccurate.
- Q. The last section on this exhibit, ICG

 Exhibit 4, is a calculation of the average of the four months. Would you accept, subject to check, that the sum of these numbers is 192 and that the average of

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those four numbers is 48? 1 Yes, subject to check. 2 Α. In footnote 218 of the second Ο. 3 Louisiana decision, the FCC took the 4 numbers derived in this same manner and 5 averaged them, did they not? That is the 6 numbers for the March, April and May 7 period? 8 I don't believe they did in footnote 218. Α. 9 Let me clarify that. The calculation is 10 Q. not included in footnote 218 but they 11 recite the monthly numbers, do they not? 12 They recite the monthly numbers. Yes. Α. 13 They did not add the averages which 14 is --15 So we have established that in ICG Exhibit Q. 16 1, the average for the months referenced 17 by the FCC in footnote 218 was 54 percent, 18 haven't we? 19 Again, the math is improper but the way Α. 20 you did it, the math, is correct. 21 can't add the averages when the averages 22 are based on different numbers and arrive 23

at an accurate result.

- Q. But don't you mean that the math is incorrect but the methodology, in your opinion, is incorrect.
- A. The -- yes. The math itself is correct.

 The methodology of adding percentages and dividing is incorrect.
- Q. And isn't it true Mr. Stacy, if one accepts the FCC's analysis and accurately applies it to the Bellsouth data on trunk performance, in this document for the months of June through September, the results shown on ICG Exhibit 4 are near 48 percent, fully supports the FCC's conclusion in paragraph 77 that competitive LECs experienced approximately twice as many incidents of trunk blockage as BellSouth retail customers?
 - A. Yes. Which is exactly why I will ask the Commission to follow me through about a two-minute discussion of why this is wrong. Let's go back to ICG Exhibit 3.

 The BellSouth administered trunk groups

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are those going -- and let's take the June figures as an example. And I will try to 2 do the calculations accurately here 3 without a calculator. 4

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- I will be happy to provide you with one. Q.
- Actually, I think I have one over here. Α. Let me get it. Let's talk about where The BellSouth the FCC is wrong. administered trunk groups are those for which BellSouth bears responsibility. you measure the blockage rate on those groups for the month, that is the only element in that group that BellSouth controls. The CLEC groups, and let's take ICG for instance, comes from an ICG switch to BellSouth. We don't order We don't control the number of them. We have nothing to do with them them. accept providing trunk terminations on our end. The sizing for the CLEC administered groups is under the sole discretion of ICG or the facility-based CLEC. So that entire line has to be

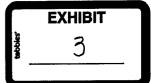
23

eliminated from the calculation. redo the June calculation with that correction. The percentage you will find for BST administered groups blocked is 2.74 percent. If you compare that to the BST local groups, the difference, then, in that month is 1.2 percent. If you redo that calculation across the whole group, you find a vastly different set of results. So first, the FCC's method of calculation is wrong. Second, let's look underneath that one layer and see what the big flaw is. The flaw is that doing that at the trunk group level completely neglects to consider the size of these trunk groups. There are trunk groups in this report that have 24 trunk groups in them. There are trunk groups in this report that have 1,000 trunk groups in So estimating the impact on the them. customers from this blockage report is exactly what you cannot do at this level. You have to go down in the data one level,

Comparative Trunk Group Blockage Analysis CLEC / BellSouth

April 1998*

	Total Trunk Groups	Gps >3% Blkg	%
% CLEC Trunks Groups Blocked	591	26	4.4
% BST Local Trunks Groups Blocked	<u>4429</u>	<u>116</u>	<u>2.6</u>
Net			1.8
% Difference		(1.8 / 2.6)	
		69.2%	



^{*}Source: BellSouth Telecommunications, Inc. April Trunk Group Service Report and Application of BellSouth Corporation, BellSouth Telecommunications, Inc., and BellSouth Long Distance, Inc. for Provision of In-Region, InterLATA Services In Louisiana, CC Docket 98-121, Rel. October 13, 1998, footnote 18.

Comparative Trunk Group Blockage Analysis CLEC / BellSouth

April 1998

REVISED

	Total Trunk Groups	Gps >3% Blkg	%
% CLEC Trunks Groups Blocked	111	8	6.9
% BST Local Trunks Groups Blocked	4429	<u>116</u>	<u>2.6</u>
Net			4.3
% Difference		(4.3 / 2.6)	
		165%	

